



Philippine
Overseas
Employment
Administration

Republic of the Philippines
Department of Labor and Employment
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ADVISORY NO. 19
Series of 2016



TO : ALL CONCERNED

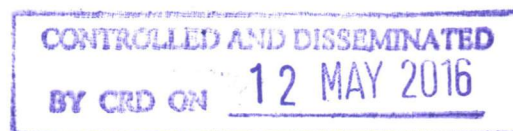
SUBJECT : FULL IMPLEMENTATION OF BALIK-MANGGAGAWA ONLINE APPOINTMENT SYSTEM AT POEA MAIN OFFICE

Further to Advisory No. 27, Series of 2015 and as part of the Administration's efforts to expedite the processing of the Overseas Employment Certificate (OEC) or exit clearance of Balik Manggagawa workers, please be advised that effective **01 June 2016**, the **POEA Main Office** will accommodate only the Balik-Manggagawa or vacationing workers **with online appointment** set through the **BM Online Processing System**.

The e-appointment system is a built-in component of the existing BM Online Processing System that caters to those who cannot proceed to the straight online processing of OEC for any of the following reasons:

1. No POEA record / no record found / discrepancy in any record
2. Undocumented worker (i.e., status is from tourist to OFW or dependent to OFW or student to OFW, etc.)
3. Change employer and/or jobsite
4. Worker or employer is under watchlist
5. OFW is returning to restricted or non-compliant country
6. OFW is a former seabased worker

All BM workers are encouraged to use the **BM Online System for straight online OEC processing**. In case straight online is not possible for the reasons stated above or other related concerns, the vacationing worker may set an online appointment at the convenience of their homes before coming to POEA for the processing of their OEC at their preferred date, time and location. Thus, the POEA BM Online Kiosk set up at the lobby for registration of OFWs to the BM Online System will be discontinued in accordance with the POEA issuances on the full implementation of the BM Online System.



The System can be accessed through the direct link www.bmonline.ph. Or through the POEA website at www.poea.gov.ph. The instruction for the use of the system and an instructional video can be seen at the BM Online portal for guidance on the use of the System.

Any related query or request for assistance may be communicated with the POEA Technical Support Team through email addresses bm_oec@yahoo.com and poeaict@gmail.com or through contact numbers 09173257397, (02)7210785 (Balik-Manggagawa Processing Division, POEA Main Office), (02)7219496 and (02)7277778 (ICT Branch, POEA Main Office).

Thank you for your cooperation.


HANS LEO J. CACDAC
Administrator

02 May 2016
BMPD/POEA

CONTROLLED AND DISSEMINATED
BY CRD ON 12 MAY 2016