

QUARTERLY PHYSICAL REPORT OF OPERATIONS
As of December 31, 2017

Department : Labor and Employment
Agency : Philippine Overseas Employment Administration
Operating Unit :
Organization Code:

	Current Year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of	Remarks
		1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13=(7-12)	14
Part A													
I. OPERATIONS													
MFO 1 - Overseas Employees Welfare Services	301000000												
<i>Quantity</i>													
Number of workers monitored ^p		583,126	534,735	499,707	407,176	2,024,744	608,648	610,741	471,992	301,365	1,992,746	31,998	
Number of overseas Filipino workers provided with assistance		1,805	1,991	2,615	2,346	8,757	2,789	3,423	3,843	5,282	15,337	(6,580)	Surpassed Target
<i>Quality</i>													
Percentage of overseas workers who rate support services of POEA as good or better			90.00%		90.00%	90.00%		94.54%		99.35%	96.59%		Surpassed Target
<i>Timeliness</i>													
Percentage of requests for assistance acted upon within 24 hours ¹		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		Met target
MFO 2 - Overseas Employees Welfare Services	302000000												
Licensing Program													
<i>Quantity</i>													
Number of license, registration and accreditation applications acted upon		8,625	8,741	10,195	9,161	36,722	10,476	8,461	8,023	9,364	36,324	398	
Number of overseas Filipino workers contracts reviewed		659,317	690,377	618,410	557,048	2,525,152	649,213	676,778	593,405	620,229	2,539,625	(14,473)	Surpassed Target
<i>Quality</i>													
Percentage of licensed, registered and accredited agencies with one or more recorded complaints or licensing/ accreditation breaches over the past two years ²			Not more than 30%			Not more than 30%					21.05%	(8.95%)	

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of	Remarks
		1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total		
1	2	3	4	5	6	7=[3+4+5+6]	8	9	10	11	12=[8+9+10+11]	13=(7-12)	14
Part B													
Major Programs/Projects													
KRA No. 2 - POVERTY REDUCTION AND EMPOWERMENT OF THE POOR AND THE VULNERABLE													
Program Budgeting													
Other Major Programs and Projects													
Monitored by the President through FMS													

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Agency Head/Department Secretary

Date:

⁰ Preliminary data as of January 31, 2018.

¹ All 15,337 requests for assistance were acted upon within 24 hours.

² 251/1,192 licensed agencies with one or more recorded complaints or licensing breaches over the past two years.

³ All 133 applications for renewal of license received were processed within five (5) days.

⁴ Detected violations (4/1,291) are within the target of not more than 10 percent.

⁵ 1,135/1,189 agencies subjected to two or more inspections in the last two years.

⁶ 47/455 agencies with three or more recorded complaints or breaches over the last three years as a percentage of the total number of agencies with one or more recorded breaches or complaints over the last three years.

⁷ All enforcement cases (326) resulted in favorable judgment.

⁸ All enforcement cases (326) were resolved within 90 days.