

QUARTERLY PHYSICAL REPORT OF OPERATIONS
As of June 30, 2015

Department : Labor and Employment
Agency : Philippine Overseas Employment Administration
Operating Unit :
Organization Code:

	Current Year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of	Remarks
		1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13=(7-12)	14
Part A													
I. OPERATIONS													
MFO 1 - Overseas Employees Welfare Services	301000000												
<i>Quantity</i>													
Number of workers monitored ^p		558,829	542,631	494,645	428,639	2,024,744	419,982	310,525			730,507	1,294,237	
Number of overseas Filipino workers provided with assistance		1,360	1,986	2,413	2,143	7,902	3,075	3,054			6,129	1,773	
<i>Quality</i>													
Percentage of overseas workers who rate support services of POEA as good or better			90.00%		90.00%	90.00%		90.00%					
<i>Timeliness</i>													
Percentage of requests for assistance acted upon within 24 hours ¹		90.00%	90.00%	90.00%	90.00%	90.00%	100.00%	100.00%			100.00%	(10.00%)	Surpassed target
MFO 2 - Overseas Employees Welfare Services	302000000												
<i>Licensing Program</i>													
<i>Quantity</i>													
Number of license, registration and accreditation applications acted upon		9,914	10,215	7,934	6,123	34,186	9,046	8,861			17,907	16,279	
Number of overseas Filipino workers contracts reviewed		661,337	657,550	595,683	610,582	2,525,152	604,838	546,225			1,151,063	1,374,089	
<i>Quality</i>													
Percentage of licensed, registered and accredited agencies with one or more recorded complaints or licensing/ accreditation breaches over the past two years ²		30.00%				30.00%	8.32%				8.32%	(21.68%)	Surpassed target

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of	Remarks
		1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13=(7-12)	14
Part B													
Major Programs/Projects													
KRA No. 2 - POVERTY REDUCTION AND EMPOWERMENT OF THE POOR AND THE VULNERABLE													
Program Budgeting													
Other Major Programs and Projects													
Monitored by the President through FMS													

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Agency Head/Department Secretary

Date:

^p Preliminary data as of July 3, 2015

¹ All 6,129 requests for assistance were acted upon within 24 hours.

² Recorded complaints (100/1,201) are within the target of not more than 10 percent.

³ 101 out of 101 applications for renewal of license received with complete documentary requirements were processed within five (5) days.

⁴ Detected violations (29/837) are within the target of not more than 10 percent.

⁵ Agencies subjected to two or more inspections over the last two years are over the target of 90 percent.

⁶ All enforcement cases (214) resulted in favorable judgment.

⁷ All enforcement cases (214) were resolved within 90 days.