

G. PHILIPPINE OVERSEAS EMPLOYMENT ADMINISTRATION

STRATEGIC OBJECTIVES

MANDATE

The POEA shall formulate and undertake a systematic program of promoting and monitoring the overseas employment of Filipino workers, including the regulation of private sector participation in the recruitment and overseas placement of workers, as well as protect their rights to fair and equitable employment practices

VISION

Excellence in governance for world-class Filipino migrant workers

MISSION

POEA connects to the world and in partnership with all stakeholders, facilitates the generation and preservation of decent jobs for Filipino migrant workers, promotes their protection, and advocates their smooth reintegration into the Philippine society.

KEY RESULT AREAS

Poverty reduction and empowerment of the poor and vulnerable

SECTOR OUTCOME

1. Increased level of opportunities for and access to decent employment and income; and
2. Strengthened compliance with constitutionally protected rights of work

## ORGANIZATIONAL OUTCOME

Empowerment and protection of Overseas Filipino Workers ensured

## PERFORMANCE INFORMATION

## KEY STRATEGIES

1. Simplification of processing systems for the documentation of workers through the development of the online processing of the Overseas Employment Certificates (OECs) for Balik-Manggagawa (BM Online System)
2. Interconnectivity with the Bureau of Immigration for a more efficient monitoring of workers deployment
3. Sustain field processing of OECs of Balik-Manggagawa (BM) in Four (4) outreach centers namely: Duty Free in Parañaque, Trinoma, Q.C., SM Manila, and SM Pampanga
4. Issuance of the Revised Rules and Regulations Governing the Recruitment and Employment of Land-Based Overseas Workers, and Seafarers
5. Implementation of the foreign employer accreditation by the Philippine Overseas Labor Offices (POLOs)
6. Implementation of the Maritime Labor Convention
7. Continue to implement the "Hard to Enter, Easy to Operate, and Easy to Go Policy" in the licensing and regulation of private recruitment agencies and manning agencies (i.e. close monitoring of agencies through inspection and speedy disposition of adjudication cases)
8. Continued pursuance of bilateral / multilateral and regional agreements with labor receiving countries for more protection and better employment terms and conditions for Overseas Filipino Workers (OFWs)

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)	BASELINE	2016 TARGETS
Empowerment and protection of Overseas Filipino Workers ensured		
Percentage increase in the number of licensed agencies that complied with recruitment rules and regulations	933 licensed agencies  (2014 - Total no. of licensed agencies - 1,207  - Percentage of agencies that have complied with recruitment rules and regulations - 77.3%)	3% (961)
Percentage decrease in the number of illegal recruitment complainants	427	10% (384)

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)	2016 Targets
<b>MFO 1: OVERSEAS EMPLOYEES WELFARE SERVICES</b>	
Number of workers monitored	
Number of workers monitored	2, 227, 217
Number of overseas Filipino workers provided with assistance	8, 757
Percentage of overseas workers who rate support services of POEA as good or better	90%
Percentage of requests for assistance acted upon within 24 hours	100%
<b>MFO 2: OVERSEAS EMPLOYMENT REGULATION SERVICES</b>	
Licensing Program	
No. of license, registration and accreditation applications acted upon	36, 722
No. of overseas Filipino workers contracts reviewed	2, 777, 667
Percentage of licensed, registered and accredited agencies with one or more recorded complaints or licensing/accreditation breaches over the past two years	30%

Percentage of applications processed within five (5) days	100%
<b>Monitoring</b>	
No. of inspections and assessments undertaken	1,561
Percentage of inspections that result in one (1) or more detected violations	10%
Percentage of licensed, registered and accredited agencies subject to two (2) or more inspections in the last two (2) years	90%
<b>Enforcement</b>	
No. of enforcement cases undertaken	529
Number of licensed, registered or accredited agencies with three (3) or more recorded complaints or breaches over the last three years as a percentage of the total number of agencies with one or more recorded breaches or complaints	30%
Percentage of enforcement cases that result in a favourable judgement	100%
Percentage of enforcement cases resolved within 90 days	100%